

## Barclays Global Consumer Staples Conference September 7, 2016

#### September, 2016

#### **Notice for Investor Presentation**

Our presentation and the related webcast contain non-GAAP financial measures, which differ from our reported results prepared in accordance with U.S. generally accepted accounting principles (GAAP). These non-GAAP financial measures of operating results, as applicable, exclude the impact of the following: a charge resulting from the deconsolidation of the Company's Venezuelan operations, gain on sales of non-core product lines, costs related to the sale of land in Mexico, charges related to devaluations in Venezuela, restructuring charges and certain other items. We may also refer to organic sales growth, which is Net sales growth excluding the impact of foreign exchange, acquisitions, divestments and the deconsolidation of the Company's Venezuelan operations, or to free cash flow before dividends, which we define as Net cash provided by operations less Capital expenditures. A complete, quantitative reconciliation between our reported results and these non-GAAP financial measures is available in the "For Investors" section of our website at http://www.colgatepalmolive.com.

Our presentation and the related webcast are integrally related and are intended to be presented and understood together. In addition, they may contain forward-looking statements. These statements are made on the basis of our views and assumptions as of this time and we undertake no obligation to update these statements except as required by law. We caution investors that forward-looking statements are not guarantees of future performance and that actual events or results may differ materially from those statements. Investors should consult the Company's filings with the Securities and Exchange Commission (including the information set forth under the caption "Risk Factors" in the Company's Annual Report on Form 10-K for the year ended December 31, 2015) for information about certain factors that could cause such differences. Copies of these filings are available in the "For Investors" section of our website at http://www.colgatepalmolive.com.

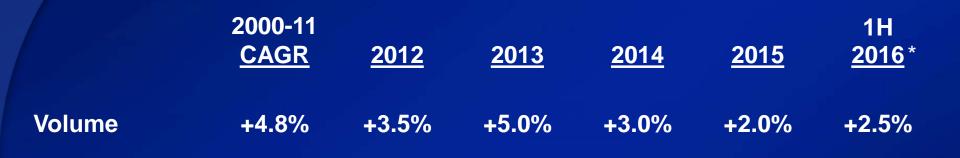


#### Solid results

# Future growth

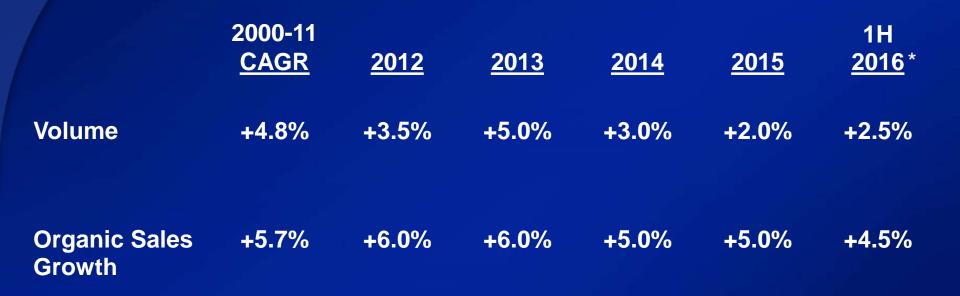
# Continue to achieve solid results

# **Topline Growth**



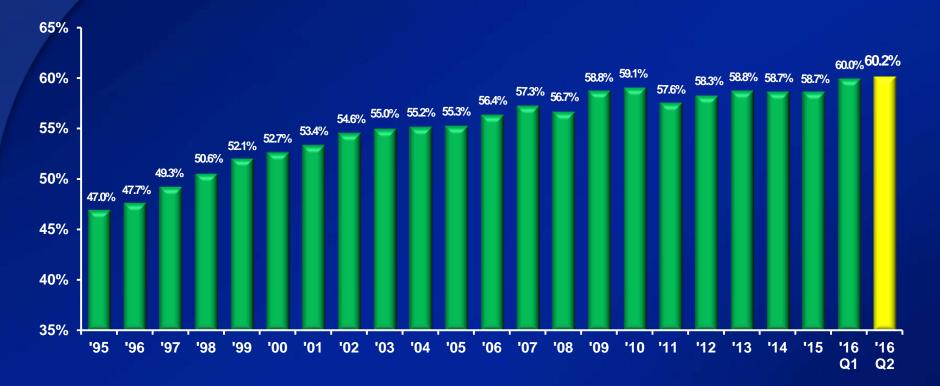
**Excluding divestitures \*Excluding deconsolidation of the Company's Venezuelan operations** 

# **Topline Growth**



Excluding divestitures \*Excluding deconsolidation of the Company's Venezuelan operations





2004-2008, 2010-2016 exclude restructuring charges and/or other items

Continue to deliver shareholder value

**Total Return** 20 Years 12/31/95 - 12/31/15 +1021% +563% +383%

S&P Peer Group





Peer Group

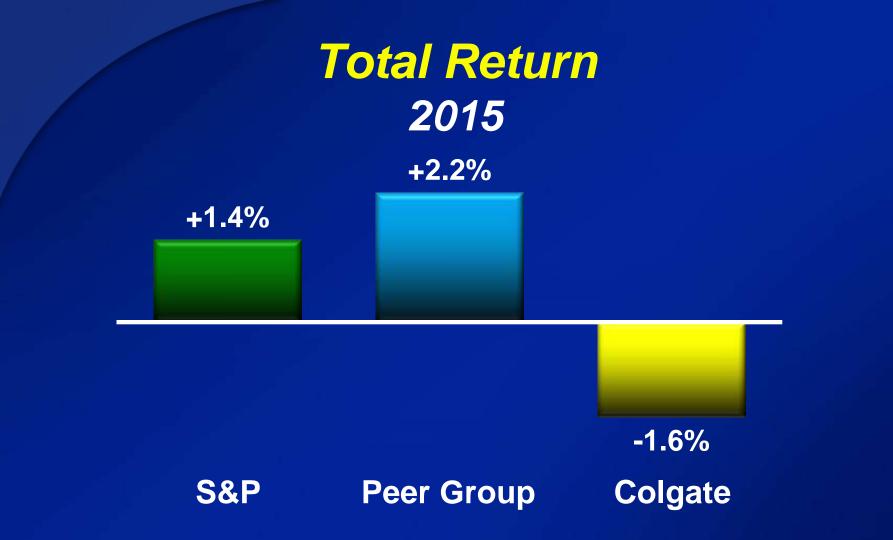
S&P

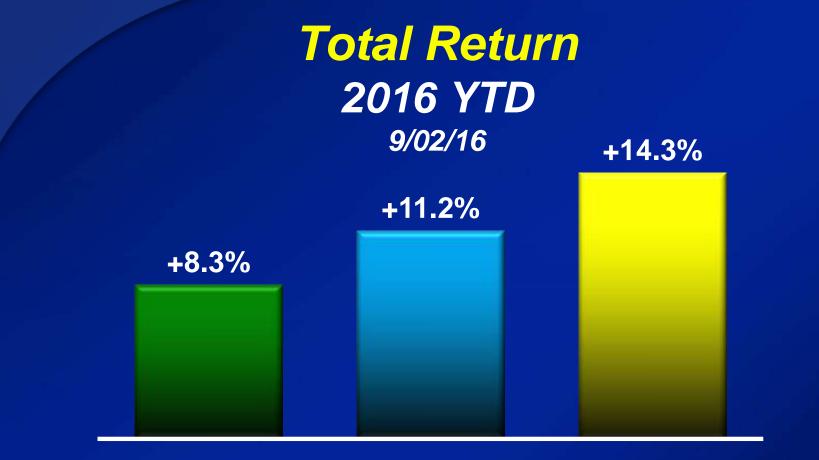


# Total Return 5 Years



S&P Peer Group Colgate





S&P Peer Group Colgate

# **Dividends Paid**



Amounts adjusted for two-for-one stock split in 1997, 1999 and 2013



Balance

Agility

Focus



#### Solid results



# Our strategy remains the same

# Strategic Initiatives

Engage to Build Our Brands

Innovation for Growth

Effectiveness and Efficiency

Leading to Win



Gross Margin



Overhead

Advertising/ New Products

**Operating Profit** 

Cash Flow

## **Future Growth**

 Maintain strong innovation pipeline across all categories

Advance our commercial strategies

Strengthen consumer engagement

Generate funds to reinvest in the business



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Replenishes and polishes for smoother, healthy enamel



## See and feel it cleaning





#### natural fluoride-free RAPID RELIEF SENSITIVE

tooffspasis for samiltive teeth

Clinically Proven Formula with Arginine & Calcium Carbonate

Seals exposed pathways to the nerve for Rapid Relief\* & Long-Lasting Protection\*

#### fresh mint



## Breakthrough Arginine + Calcium Carbonate formula

4-zone bacteria-removing action for a whole mouth clean



5 shades whiter teeth Starts working in 1 day Brush. Whiten. Go.

Super soft <0.01mm bristle tip with winning local licenses 63Julawa

Colgate

6 \*

2-53 R. ...

Colgate

W-CJ-V





## Over 70% of dogs/cats lost weight within 10 weeks



Clinically proven nutrition to improve and lengthen quality of life of pets with chronic kidney disease and improve mobility



Premium differentiated range specially for Small and Toy dogs along with the launch of Perfect Weight\*







An easy way to a complete clean, no more stuck-on grease



Addresses specific cleaning needs – vitroceramic stove, oven and microwave, stainless steel

### Pamper your senses with unique fragrances







Healthy and moisturized skin sensation



### Indulge your senses with the goodness of nature



### Delivering expertise for every skin need



### For a feeling of comfort in the shower

### France – 2016 Plan



# Sampling & Consumer Reviews

*"Clinically proven solutions for your skin"* 

Dermatologists



In Store & e-Commerce



IMC featuring New news

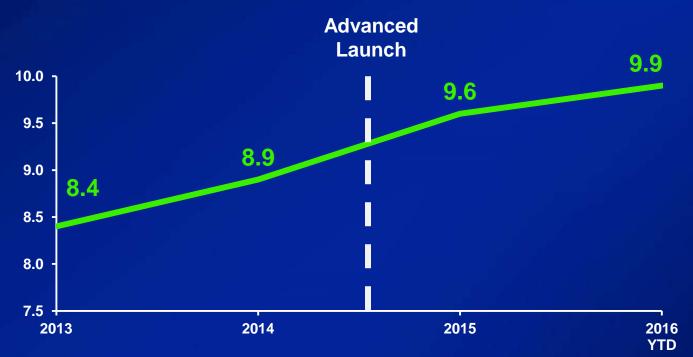


### Assortment Expansion



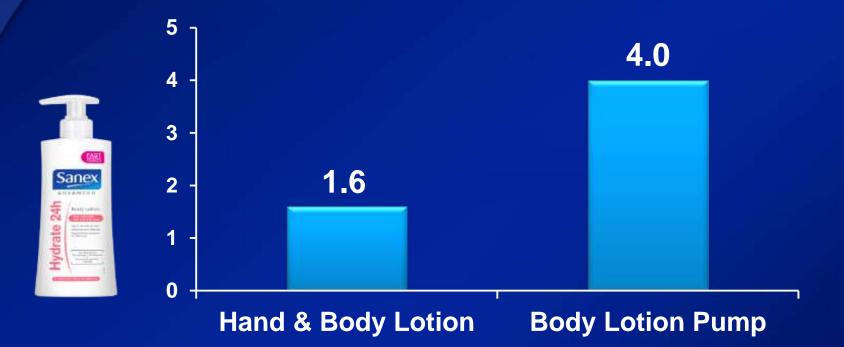
Leverage external recognition

### Driving Body Wash <u>France</u>



Source: T. France Nielsen YTD July 2016

### Sanex Hand & Body Lotion Market Share France



Source: T. France Nielsen YTD July 2016

### **Future Growth**

 Maintain strong innovation pipeline across all categories

Advance our commercial strategies

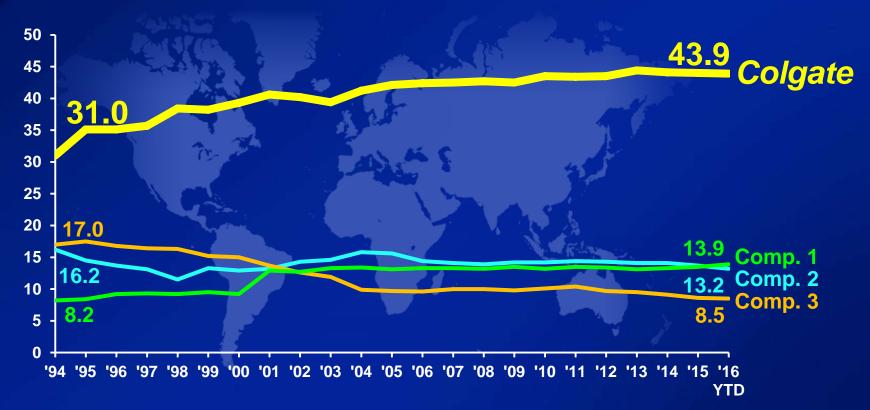
Strengthen consumer engagement

Generate funds to reinvest in the business

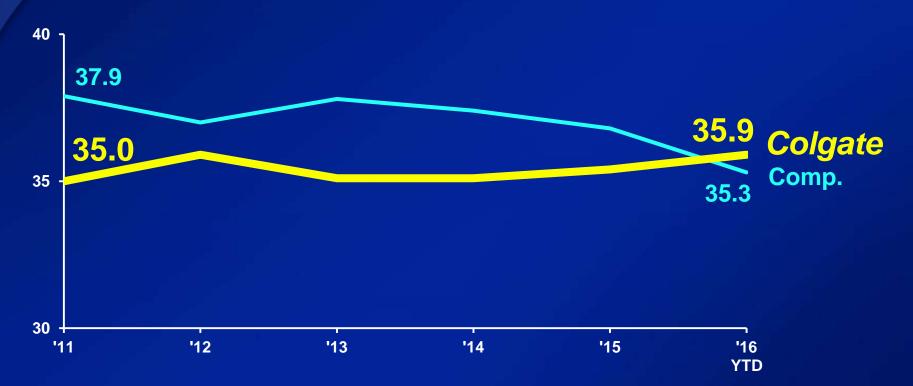
## **Commercial Strategies**

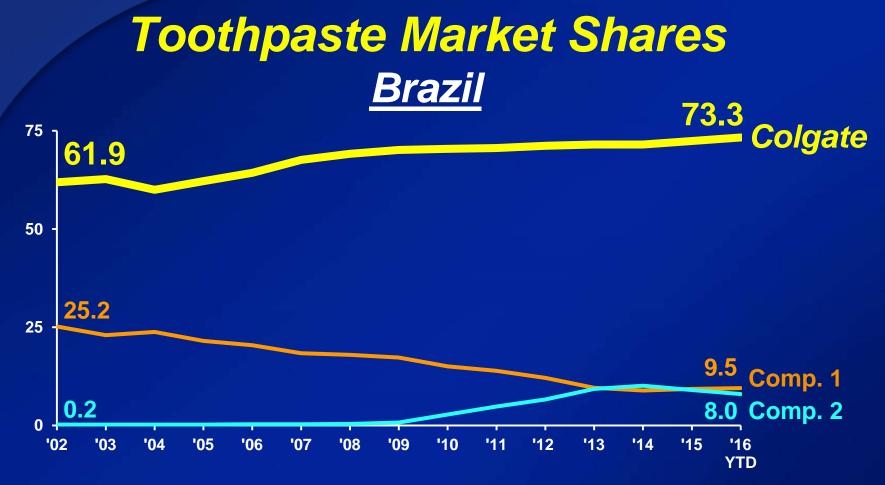
Building on market share strength

### Worldwide Toothpaste Shares

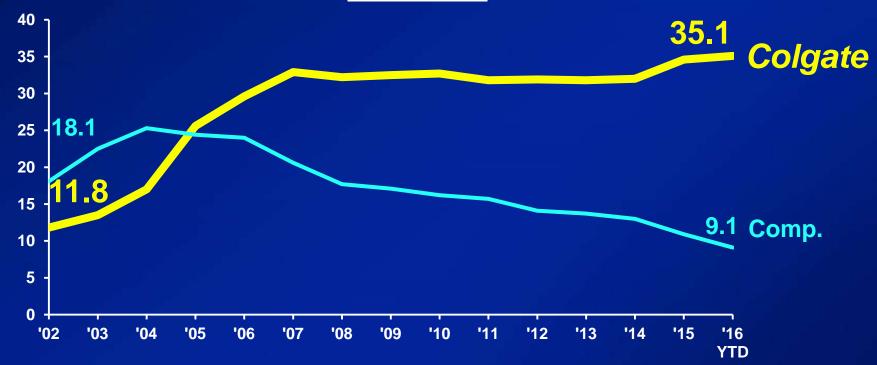


### U.S. Toothpaste Market Shares (Expanded All-Outlet Combined)

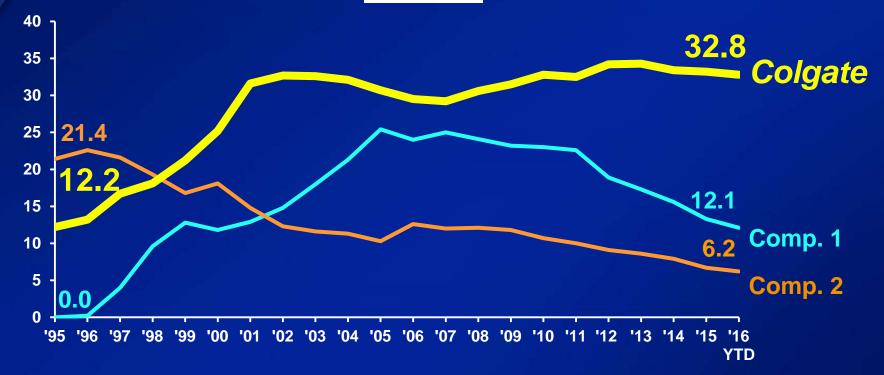


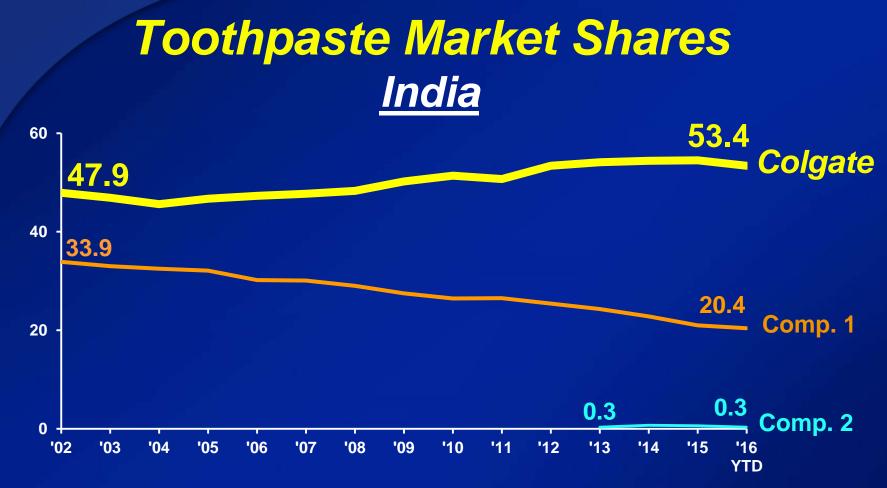


## Toothpaste Market Shares <u>Russia</u>

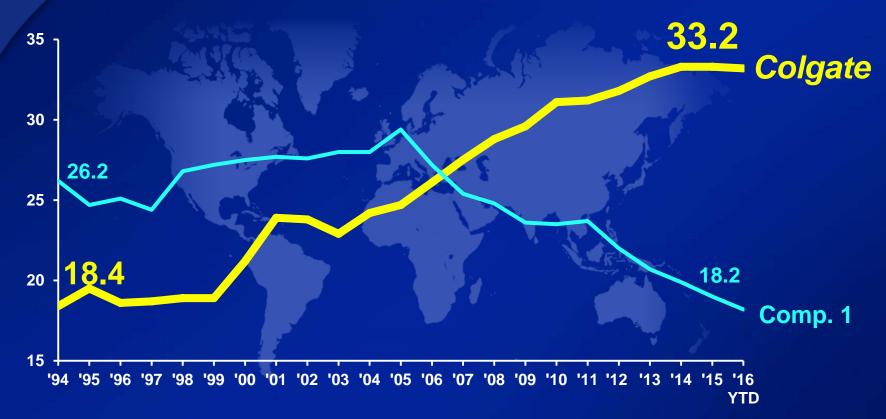


## Toothpaste Market Shares <u>China</u>

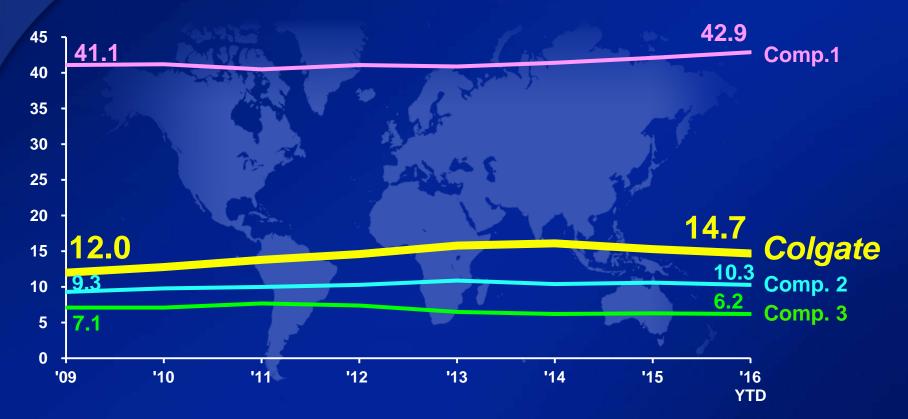




### **Worldwide Manual Toothbrush Shares**



### Worldwide Mouthwash Shares



### **Commercial Strategies**

Building on market share strength

 Making our products available, visible, irresistible, everywhere

In-store experience

## In-store Experience in Asia



### Innovative solution uses digital touch screen to simplify navigation process

# **In-store Experience in Asia**



Products are easily located using light-up boxes

New way of merchandising product to maximize space and communication

## **Commercial Strategies**

Build on market share strength

 Making our products available, visible, irresistible, everywhere

In-store experience

Innovative launches

# **Colgate Natural Toothpaste in China**







### 3D Photo Booth

### **Sensory Testers**

# Partnership with Alibaba in China



#### **Social Platform Link**



#### Leverage Celebrity



**Customized Limited Edition Set Online** 



Colgate 珍菜自然牙素 NIII

**Activation in Ali eCommerce Platforms** 

# **Creating a New Category in India**



### Express relief from tooth pain

## **Technology-Enabled Go-to-Market**





### Virtual reality detailing

# **Expansion to New Category in Australia**



### Further extended into New Zealand

## **Commercial Strategies**

Building on market share strength

 Making our products available, visible, irresistible, everywhere

In-store experience

Innovative launches

Accelerating eCommerce

### **Our eCommerce Intent**

Invest ahead of the curve to achieve above fair share online for sustainable incremental business

## eCommerce Areas of Opportunity

Investing ahead of curve in must-win markets

## **Investing Ahead of the Curve**

Data-driven customized content

### **Customized Content**



#### **Colgate Normal Target Audience**







### Sanxiao Shoppers



#### Whitening Line Shoppers

### **Investing Ahead of the Curve**

Data-driven customized content

### Ongoing testing to compare performance

# **Ongoing Testing**

	Product Page <u>Conversion</u>	Average Time Spent on Page vs. <u>Prior Visits</u>
Colombo *5	+81.2%	-5.8 sec
Kids 4+2	+80.7%	-1.8 sec

### **Investing Ahead of the Curve**

Data-driven customized content

#### Ongoing testing to compare performance

Optimized page/content design, based on analytics and findings

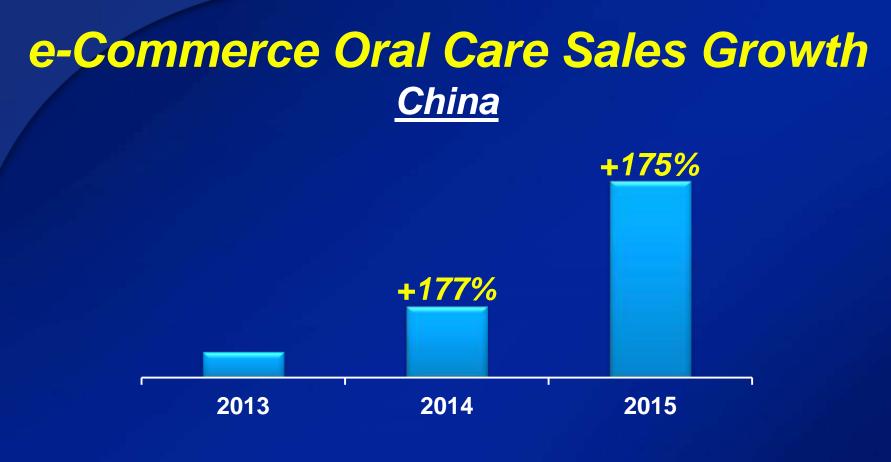
# **E-Packaging Differentiation**





In launch month, 250% higher volume vs. other combos

Top ranking in mobile Taobao organic search for "Toothpaste"



#### #1 On-line Manufacturer

Colgate + Darlie

## eCommerce Areas of Opportunity

Investing ahead of curve in must-win markets

Understanding online shopper

### Understanding Online Shopper Example: Tesco UK



Conducting category insights, resulting in new category structure

### Understanding Online Shopper Example: Tesco UK

				• Alca
Groceries Favouilles	Recipes Special Offers	Father's Day Deliver	y Saver	Regular
Fresh But Foot	Frozen Food Drinks Baby	Health Pets Ha		Toothpaste (22)
Food Bakery Capteard	Food Units Staty	a denity	All Oral Care	Complete Care
	Welcome to	Ail Health & Beauty		Toothpaste (26)
TESCO		Shoewr, Bath & Soap	Dental Accessories	Whitening
		Haliforne		Toothpaste (50)
Every little holps	Sign In	Mens Tolemec Ferminia Care	Denture	Sensitive
		Sensitize Bladder & Bicontinence	Electric	Toothpaste (31)
THE GROCER GOLD	We're proud to have Supermarket by cor	Female Deodorants & Body	Toothbrushes	Gum Health
		Sprays Facial & Body Skincals	Mouthwash	Toothpaste (8)
AWARDS	Thanks to all our cust	Suncare & Travel		Specialist
2015		World Health & Beauty Healthcare	Kids	Toothpaste (3)
	A REAL PROPERTY.	Aromatherapy		
and the second	1 1 2 2 2 2 2 2	Perturne & Attenshave	Toothbrushes	Kids Toothpaste (12)
2.	1	Handryers & Straighteners Tailetties Get Sets Father's Day Gifts	Toothpaste	Pump Toothpaste (9)

Conducting category insights, resulting in new category structure

## eCommerce Areas of Opportunity

Investing ahead of curve in must-win markets

Understanding the shopper

Leading-edge content management

# Managing Content: Hill's US



Hill's Science Diet Adult Advanced Fitness Original Dry Dog Food, 38.5-Pound Hill's Pet Nutrit ...



List Price: \$53.99 Price: \$38.99 <prime You Save: \$15.00 (28%)

Solo	nt Siza			
囵	Q	ЪЩ.	44	
Home	Search	Cart	Wish List	Morre

#### < Back **Product Details**

#### Description

Hill's Science Diet Adult Advanced Fitness Original dog food provides precisely balanced nutrition for a visible difference in your dog. It provides tested nutrition to improve skin and coat health ...

#### Features & details

- Healthy Immune Function
- · Skin and Coat Health
- Lean Muscle Maintenance

Customers who bought this also bought



### Targeted Content: Hill's Expanding Globally











### **Commercial Strategies**

#### Building on market share strength

#### Making our products available everywhere

#### Engaging the profession with new capabilities

### Hill's Example: "Perfect Clinic" Virtual Technology

Augmented reality technology

Mobile 3D application

Accurate visualization of displays in clinic

Drives real-time decision making

### **Designing "Perfect Clinic" Virtually**







#### Piloted in Spain and Italy; 11 countries implementing by Q4 2016

#### Six additional countries to adopt in 2017





Maintain strong pipeline across all categories

Fortify our commercial strategies

Strengthen consumer engagement

Generate funds to reinvest in the business

Investment in Digital Digital % of Working Media





2.5%

20.0 - 25.0%

### Strengthening Consumer Engagement

### Connecting more deeply online

# **Consumer Engagement Center**



## Social Listening & Data Visualization

Social conversations

Real-time stream watching

Competitive tracking

Influencer identification

Volume and sentiment tracking

Trending topics

# **Real-Time Consumer Engagement**



Colgate Smile @Colgate - Aug 24 @BecBaiSays:We are happy to know that, thanks to Daddy, your little one will Coloote . have many bright smiles in his future! Thx, Rebecca! 472 \*\*\* Colgate Smile @Colgate - 2h @BecBaiSays @gbailey3 Can you follow + DM real quick? 23 ....

3 6 🗰

11,77 ANI - 24 Aug 2010

Q The Colors, TA

retweets under

A fighter links and between links

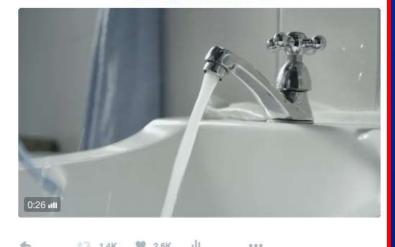
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### **Reaching with Equity Driven Messages**

Colgate Smile @Colgate · Feb 7

We're giving Colgate fans an early look at our **#BigGame** video. Watch it now & share with friends! **#EveryDropCounts** 

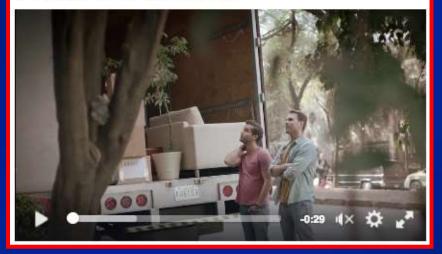


Super Bowl

# **Reaching with Equity Driven Messages**

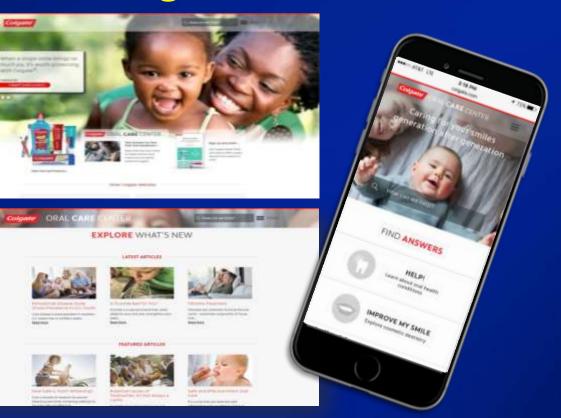


There are so many moments to be proud of, so many reasons to smile. Tag your photo or video with #SmileWithPride.



### #SmileWithPride

### Mobile-First Oral Care Content for Colgate Brand



### Colgate.com Oral Care Center Driving Engagement with Brand

- Relevant, search-driven content, 76% from organic search
- Almost one minute spent per visit
- 20% repeat visits
- Significant shift to mobile visitors
- Increase in Colgate Brand commitment recommendation

Colgate.com traffic: 6X since relaunch

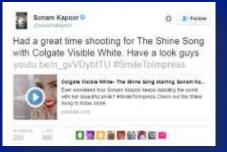
# First All-Digital Campaign in India





Income of the local division of the local di

### Promoted through key platforms



Amplification through Twitter







Leveraged beauty v-loggers for support content



#### Leveraged online music star

### Strengthening Consumer Engagement

### Connecting more deeply online

### Connecting emotionally



# All You Need Is a Smile



Dear Mom



Maintain strong pipeline across all categories

Fortify our commercial strategies

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Generate funds to reinvest in the business

# **Savings Opportunities**

Funding the Growth

### Funding the Growth Overview

Key component of Colgate's financial strategy

 Sustained global process with systematic tracking of savings initiatives

Generates funds to reinvest in the business for growth

 Deeply ingrained way of working that gives Colgate a competitive advantage

## **Savings Opportunities**

### Funding the Growth

### Global Growth and Efficiency Program

### **Program Components**

#### Expand commercial hubs

### Extend Colgate Business Services and streamline global functions

#### Optimize Global Supply Chain and Facilities

### **Program Savings and Status** <u>\$MM After-Tax</u>

#### <u>2012-2017E</u>

#### Costs

### \$1,050-\$1,170

#### Savings





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